



CONNECTICUT HOUSING AUTHORITIES AND COVID-19

On Friday, March 27, the Center's staff reviewed all of the housing authority websites listed below to determine if the agency had information about how the housing authority would be operating for their tenants in English and Spanish during the Covid-19 crisis. Here is a summary of what we found:

- Ansonia: Nothing in Spanish or English.
- Bloomfield: They don't have their website, just a page on town's website. That website has a button to press to translate but it is difficult to find.
- Bridgeport: There is a link to information in Spanish, but the link does not work.
- Bristol: There is a way to translate their page into English but the information on how to navigate to that is in English.
- Brooklyn: There is only one page on the town's website that mentions Covid-19. It is not in Spanish.
- Canton: No website.
- Charter Oak Communities – Limited information. There is a way to translate the page into English but the information on how to navigate to that is in English.
- City of Hartford Section 8 program: Finding any information about the program is difficult on the City of Hartford website and the housing authority's page has no information on the Covid-19 pandemic.
- Danbury: Limited access. They do have information in Spanish, but you must know how to navigate to it, and it is not easy.
- Derby: Nothing in Spanish.
- East Hartford: There is a way to translate the page into English but the information on how to navigate to that is in English.
- East Haven: One page on the town's website that has nothing about Covid-19. There is a button to translate.
- Enfield: Nothing in Spanish.

- Fairfield: No website – 1 page of information in English. There is a way to translate the page into English but the information on how to navigate to that is in English.
- Farmington: They only have one page on the town’s website with no information on the virus. There is a link on the town page to information on the virus and there is a button to translate the page.
- Glastonbury: There is only one page on the town’s website. There is no information on the virus and no information on anything in Spanish.
- Greenwich: Nothing in Spanish. They have posted a plan in English which is very dense. At the end of it they mention that you can contact them if you need a recertification of your income.
- Hamden: Their webpage is down.
- Hartford: Very limited information in Spanish. In English there’s a link to information from the state and ways to get more information. In Spanish it only says that their offices are closed.
- Killingly: One page on the town’s website. No information in Spanish.
- Manchester: Nothing in Spanish
- Mansfield: Nothing in Spanish or English.
- Meriden: There is information in Spanish, but you must navigate to it in English and it is not easy to find.
- Middletown: Nothing in Spanish or English.
- Milford: Lots of information in English about the virus then at the bottom it says: Guidance for People Who Use Substances and there is a link for information in Spanish that is broken.
- Naugatuck: They only have one page on the town’s website, which is all in English. No information on the virus in any language.
- New Britain: Nothing
- New Haven: No information in Spanish. They do have a form on their website (in English and Spanish) to help people ask for a recalculation of their rent if their income has gone down.
- New London: Nothing in Spanish or English.
- Newington: They only have one page on the town’s website. It is all in English and there is no information on the virus specific to the housing authority. There are links to information on the virus only in English
- Norwalk: No information on the virus in Spanish. However, the following is in English: “Should your income go down and you need an interim certification please contact your worker as soon as possible.”
- Norwich: Nothing in Spanish.
- Plainfield: One page on the town’s website. There is information in English about the virus but none in Spanish.

- Portland: Nothing in Spanish or English.
- Putnam: They do not have a website.
- Seymour: Nothing in Spanish or English.
- South Windsor: The housing authority doesn't have its own website. On the town website there is a way to translate the page into English but the information on how to navigate to that is in English.
- Stratford: Nothing in Spanish or English.
- Torrington: There is no housing authority website, just contact info for the housing authority on the city's website which is all in English.
- Vernon: No information in Spanish. They ask that no one email any personal information to housing authority employees. Private information must be dropped off, faxed or sent via mail.
- Wallingford: One page on the town's website. There is a way to translate the page into English but the information on how to navigate to that is in English. No information on the virus there.
- Waterbury: Limited access. On the front page there is information and a link in English to info on COVID-19. If you click that link it takes you to information in Spanish and English.
- West Hartford: There is information in English. There is a way to translate the page into English but the information on how to navigate to that is in English.
- West Haven: They do not have a website. Information on the city's website is all in English.
- Wethersfield: They do not have their own website just a page on the town website. There is a way to translate the page into English but the information on how to navigate to that is in English. However, no information on the virus on that page. The town's website has some info on the virus, but it cannot be translated.
- Willimantic: Nothing in Spanish or English.
- Winchester: No information in Spanish or English.
- Windsor Locks: They do not have their own website. Information on the town website is all in English.
- Windsor: No information in Spanish on their webpage. Nothing about the virus in any language.